

Privacy Policy

Quality Restoration Services LLC (“we”) respects the privacy of our customers (“you”). This Privacy Policy outlines how we collect, use, and disclose information collected through our website, qrsautoservice.com (the “Site”).

Information We Collect:

We collect two types of information on our Site:

- **Personal Information:** This is information that can be used to identify you, such as your name, contact information (including email address and phone number), and vehicle information (make, model, year). You voluntarily provide this information when you contact us through our website form, and schedule an appointment, or request an estimate.
- **Non-Personal Information:** This is information that cannot be used to identify you directly, such as your browser type, operating system, IP address, browsing activity on our Site, and general demographic information. This information is collected automatically through cookies and other tracking technologies.

How We Use Your Information

We use your information to:

- Provide and improve our services, including processing your repair requests and scheduling appointments.
- Send you important information about your vehicle repairs, including estimates and invoices.
- Communicate with you about promotions, special offers, and news from our business (with your consent).

- Analyze website traffic and usage to improve the user experience.

We will not sell or share your personal information with third parties except in the following cases:

- With service providers who help us operate our business, such as payment processors or appointment scheduling software. These providers are obligated to keep your information confidential.
- To comply with legal requirements or respond to court orders.

Security

We take reasonable steps to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no website is completely secure.

Children's Privacy

Our Site is not directed to children under the age of 13. We do not knowingly collect personal information from children under 13. If you are a parent or guardian and you believe your child has provided us with personal information, please contact us immediately.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. We will post any changes on this page.

Contact Us

If you have any questions about this Privacy Policy, please contact us at ashley@qrsinc.biz or (574)522-9455.